



## PRIVACY POLICY

What information do we collect?

We collect information from you when you fill out a form.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, e-mail address, mailing address or phone number. You may, however, visit our site anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

(1) To personalize your experience (your information helps us to better respond to your individual needs).

(2) To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you).

(3) To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs).

(4) To process transactions Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

(5) To send periodic emails, The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional

company news, updates, related product or service information, etc.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information

We use cookies to understand and save your preferences for future visits, keep track of advertisements and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors.

These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business. You can refuse to accept cookies but note that in doing this you may be unable to access certain parts of our site. You can do this by activating the setting on your browser which allows you to refuse the setting. [Our advertisers may also use cookies but please note that we have no control over this]

Do we disclose information to third parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

[As defined in section 736 of the UK Companies Act 1985 we may disclose your personal information to any member of our group. These include our subsidiaries, our ultimate holding company and its subsidiaries.]

Third party Sites

Occasionally, at our discretion, we may include or offer third party products or services on our website of our partner networks, advertisers and affiliates. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these policies

On-line Privacy Policy Only

This on-line privacy policy applies only to information collected through our website and not to information collected off-line.

Terms and Conditions

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website at <http://www.spiderweb.co.uk/Terms-Conditions.pdf>

Your Consent

By using our site, you consent to our Websites privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page.

Contacting Us

If there are any questions regarding this privacy policy you may contact us via email address or enquiry form..

Thank you for taking the time to read our privacy policy.